



## SPECIALTY FOOD SERVICE EQUIPMENT



[www.ampto.com](http://www.ampto.com)  
(877) 992-6211



AMPTO is a manufacturer and importer wholesale distributor of food service equipment in the USA. Our mission is to offer quality products at affordable prices.

Our line of products include Cold Beverage Dispensers, Slush/Granita Machines, Ice Makers, Sandwich/Panini Grills, Meat Slicers, Meat Grinders, Cheese Graters, Electric Juicers, Pizza Ovens, Spiral Dough Mixers, Rotisserie Ovens, Gas Fryers, and much more.

We have a relationship with our partners worldwide for more than 15 years. As a result, our products have been tested extensively making them reliable. We stand behind our products and we are confident they are top quality in the industry.

Location: 8409 NW 68th Street Miami, FL 33166

Ph: (877) 992-6211

Fax: (305) 960-7796

info@ampto.com

www.ampto.com



**Authorized Importer & Distributor for the U.S. Market:**



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# TERMS & CONDITIONS

## ORDER PLACEMENT & PROCESSING TIME

Orders take 2 to 3 business days to be process, when purchase orders are received before Cut Off time (12PM ET).

All back ordered items will be automatically cancelled. It is the responsibility of the customer to re-order the items with their next purchase order.

## TERMS

New account(s) first order(s) must be prepaid. Upon a credit application a NET 30 days credit might be granted. An interest charge of 1.5% per month will be applied to all invoice(s) past due 30 days. An administration fee will be charged for all returned check(s).

Prices are quoted FOB Miami, FL unless otherwise stated.

## TAX EXEMPT

Buyer must provide us with an eligible and updated Resale Tax Certificate in order to avoid withholding of any applicable taxes.

## TRANSPORTATION

AMPTO is not responsible for any damage or shortage cause during transportation that were shipped collect or third party. In the event if damage or shortage is detected in a shipment, buyer must note it on the bill of lading before accepting the delivery and notify the delivering carrier immediately to open a claim. Any delay in inspecting the cargo may cause the buyer a loss. Shortage or damage in shipment does not excuse the buyer from timely payment of the invoice. We cannot reimburse any claim for shortage or delay caused by the carrier responsible.

## RETURN POLICY

Returns are subject to prior authorization from our company. Unauthorized returns will not be credited. All returned goods are subject to 20% restocking fee unused products in their original packaging. No returns accepted after 60 days from date of invoice. Returns for credit must be freight prepaid. All returns must be shipped on its original package and properly protected. AMPTO does not warrant products returned to our location not properly packed causing additional damage. Special order, clearance, or non-standard items are not returnable.

## WARRANTY

AMPTO products are warranted to be free from defects in material and workmanship for a period of one (1) year from the date of original installation, unless specified otherwise on warranty details. Labor warranty is limited to product(s) sold to the original user in the continental United States and installed only in commercial addresses. Dealer shipment(s) of product(s) outside the continental United States are not covered under labor warranty. Please note geographic location(s) within the continental United States may limit guarantee to a parts-only warranty. Service on residential addresses are prohibited; therefore product(s) installed on residential addresses will need to be move to a commercial address in order to be service. It will be AMPTO decision to repair or replace any product(s) found to be defectiv.

Warranty does not apply to any product(s) which have not been used, maintained or installed properly. Warranty does not apply to abuse, willful or accidental damage, or to product(s) used for other than their intended purposes. Any tampering or modifications to any product(s) automatically cancels the warranty. Our warranty does not apply to natural wear and tear such as electrical components, knobs, switches, blades, bulbs, etc. AMPTO denies liability for any damage or injury caused by operator neglect, carelessness or inadvertence. Warranty does not apply to any damage occurred during transportation. Claims under warranty must be receive by writing in order to be process.

### Warranty Details:

- a. Moretti Forni (ETL certified) units will have (2) years parts and (1) year labor warranty  
\*requires proper electrical/gas installation. If requirements are not meet as per the product manual, warranty will be voided
- b. Refrigeration units will have (1) year part and labor and additional (3) years compressor warranty (parts only)  
\*requires proper electrical installation. If requirements are not meet as per the product manual, compressor warranty will be dropped to (1) year (parts only)
- c. Ice makers units will have (2) years part and labor and additional (3) years compressor warranty (parts only)  
\*requires an approved filter installation. If requirements are not meet, warranty will be voided

Export only units will have one (1) year warranty on parts, FOB Miami, FL USA. Warranty on labor will not be covered

AMPTO is not responsible for printing errors.

AMPTO reserves the right to change the terms of its return policies as well limited warranty at any time without previous notice. The end user is not entitled to upgrades or refunds resulting from these changes.